

Video Appointments – How to attend the appointment over video call.

In order to make video calls you need to have as a minimum:

- a device with a microphone and speaker
- a compatible web browser:
iPhone/iPad: Safari
Android: Chrome or Firefox
Windows: Chrome, Firefox or Microsoft Edge (Chromium - [download here](#))
Mac: Safari, Chrome or Firefox
Linux: Chrome or Firefox

We also recommend:

- Using your smartphone for video appointments. If you don't have a smartphone with a front-facing camera, use a laptop or computer with a webcam.
- Using a headset (or earphones with a microphone) to reduce echo.

How to attend your appointments via video call

1. Log in and go to the Evening

Once you have made the appointment, you will receive a confirmation email. In that email you will receive a link to say **click here.** (<https://dsatmerrydale.schoolcloud.co.uk>)



Date of Birth

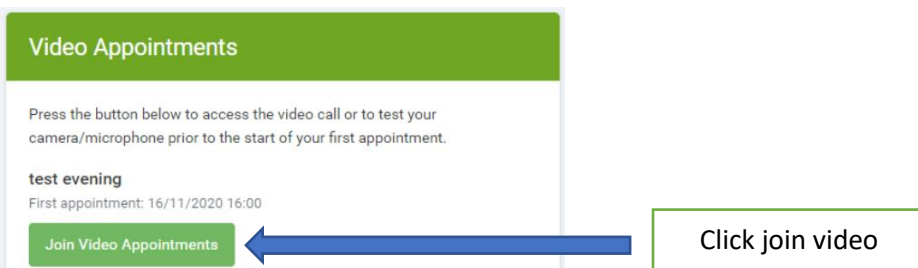
1 January 2010

Put in your child's date of birth



Log In

Now, click login.



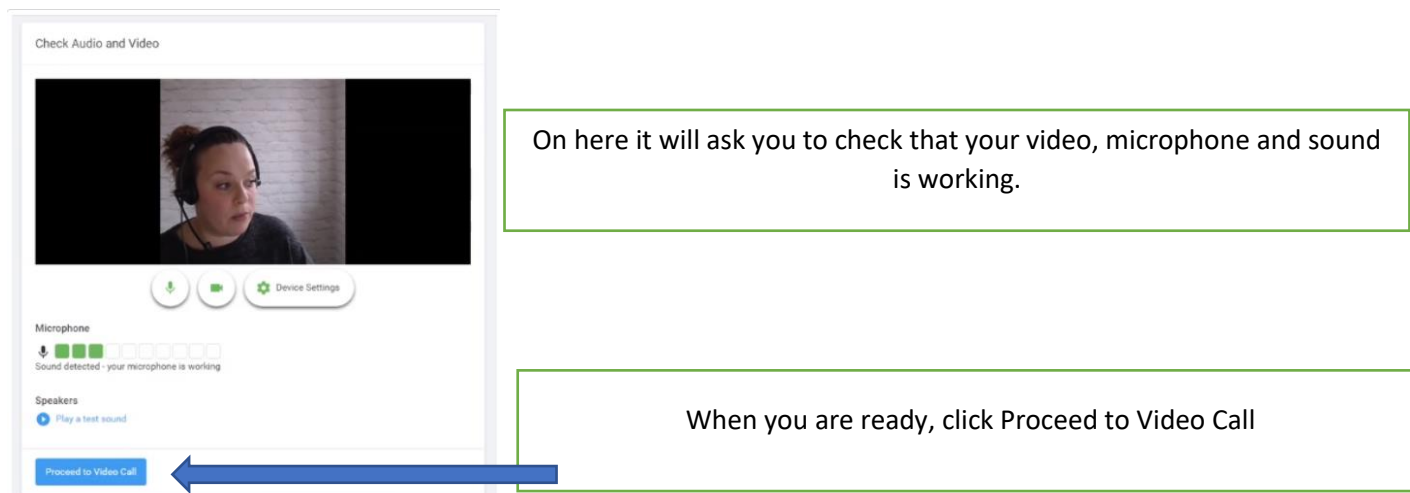
Video Appointments

Press the button below to access the video call or to test your camera/microphone prior to the start of your first appointment.

test evening
First appointment: 16/11/2020 16:00

Join Video Appointments

Click join video



Check Audio and Video

On here it will ask you to check that your video, microphone and sound is working.

When you are ready, click Proceed to Video Call